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Dear Valued Customer,

This is to inform you that we will be extending our annual 2-week shutdown to 4 weeks this year, in part due to the holiday schedule and in part due to COVID-19. We will officially be closed beginning Dec 5th and returning to the office Jan 4th 2021. However, despite the shutdown, we will ship orders scheduled to ship in December as planned, and we will maintain a light technical support team.

Please review your 2020 demand requirements. All orders, or requests to change to the delivery date of an existing order, that we receive prior to October 15th, 2020 will be eligible to ship on or before December 31, 2020, provided that we have available manufacturing capacity at the time of your request (i.e. if orders exceed our capacity for thru Dec 1, 2020, then excess orders will be scheduled for Jan 2021. Any PO's received after October 15th, 2020 will be scheduled to ship in 2021.

If you have any questions please contact your Inneos sales representative.

Sincerely,

The Inneos Team